

July 16, 1998

To Whom it may concern,

This is a letter of recommendation for Porcelain and Fiberglass Maintenance. They have been a useful asset in the maintenance and upkeep of the many units throughout our campus student housing. There is a large turnover of students on a yearly basis and the bathroom fixtures get abused and require professional attention.

We have used Mr. Garcia's company with great success for a variety of maintenance including repairing and refinishing porcelain and fiberglass bathtubs. We have been impressed with the totality of their specialized techniques. Some of these tubs were so severely damaged that Porcelain and Fiberglass Maintenance had to rebuild the entire floors. Due to the high cost to replace an entire bathtub unit we have found this to be the most cost effective alternative.

The technicians and supervisors were prompt, courteous and professional and that is greatly appreciated. We have found Porcelain and Fiberglass Maintenance to be an important support to the maintenance of our Residence Halls & Apartments.

Respectfully,

A handwritten signature in black ink, appearing to read 'Landry A. Kacou', with a large, stylized flourish at the end.

Landry A. Kacou
Assistant Director
Housing and Residence Halls
University of Southern California