

Royal Caribbean Cruises Ltd.

1050 Caribbean Way, Miami, Florida 33132-2096
305 / 539-6000 FAX 305 / 374-7354 TDD 305 / 539-4440

January 8, 1996

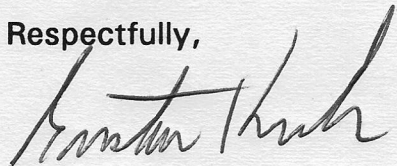
To whom it may concern:

This letter is to state that Porcelain and Fiberglass Maintenance in North Hollywood, California has been a very competent vendor/contractor for Royal Caribbean Cruise Lines since 1993 for the purposes of repairing and refinishing our bathtubs and bathroom sinks and counters on a number of our luxury cruise ships.

They have provided high quality services and we are more than satisfied with the results of their work on our liners. They have worked on our ships both in dry-dock ports and on contractors cruises and their flexibility to accommodate us has been very easy and uncomplicated.

We extend this courteous recommendation both to other cruise lines in need of their services and to companies in general which desire our professional endorsement. They have been prompt, ethical, and very professional in all of our dealings and we do not hesitate to call upon their services. We extend our best wishes to owner Mr. Henry Garcia and his company, Porcelain and Fiberglass Maintenance in their ongoing ventures.

Respectfully,



Gustav F. Krebs

Senior Buyer

Interior Design/Refurbishment Purchasing

GFK/lw

