

To whom it may concern:

This is a letter to state that Porcelain and Fiberglass Maintenance of North Hollywood, California has been a very competent contractor for our hotel, the Regent Beverly Wilshire in Beverly Hills, California.

Being a historical landmark, we at the Regent Beverly Wilshire take tremendous pride in the maintenance of our buildings. We set very high standards for ourselves and we expect the same from our vendors, Porcelain & Fiberglass Maintenance has lived up to our expectations, not only on their service but also by the products they offer.

Through the years I have tried several products on our marble and with great expense, the products we have tried from P & F M are the best I have ever seen or used.

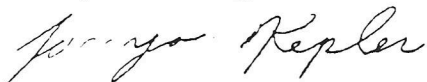
We had spots, water marks, cracks etc. On the marble that has been refinished by P & F M, we now have no spots, no water marks, and the cracks we had are not visible. The finishes on all of our marble were done by them as long as a year ago and they look as if they were done a week ago.

I found the this product also works very well on our wood table tops, and brass.

The work done on my cracked sinks and tubs are of the best quality. Other companies can not compare with the quality of work that P & F M provides.

I do not hesitate in recommending Porcelain & Fiberglass Maintenance as a refinishing contractor for the reliability and competence that they have extended to us.

Respectful Regards,



Larry Kepler

RBW (Chief Engineer)