

Radisson®

HOTEL MIDTOWN LOS ANGELES

Albert A. Salah
General Manager

Mr. Henry Garcia, President
PORCELAIN & FIBERGLASS MAINTENANCE
10650-A Magnolia Blvd
No. Hollywood, CA 91601

September 15, 1998

Dear Mr. Garcia:

It has been 12 years since you finished the refinishing and repairing of the Bathtubs in the former University Hilton Hotel. I would like to take this opportunity to again commend you, and your crew for the magnificent job and effort you have put in this project.

You and your staff have shown a high level of professionalism, and workmanship on the refinishing of the Bathtubs for every room of our hotel. We appreciate your understanding and flexibility during our peak periods and your willingness to adjust and work your schedule to accommodate our needs is most commendable.

Because of our successful business relationship established in the past, we are once again calling upon your personalized service to provide for the restoration of the porcelain and fiberglass bathtubs of the hotel. Since we've changed the name from University Hilton to the Radisson Hotel Midtown, there is a necessity to project a new image of our hotel, and this includes an upgrade of all of our 250 Bathtubs.

The election to use Porcelain & Fiberglass Maintenance was a wise decision, and I would highly recommend your Company without reservation.

Sincerely,



Albert A. Salah

AAS/rs