



MILLENNIUM  
BILTMORE HOTEL  
LOS ANGELES

November 5, 2013

To Whom It May Concern:

It is with great pleasure that I am writing another letter of recommendation to Porcelain & Fiberglass Maintenance for their elite bathtub refinishing services.

Our hotel originally contracted Porcelain & Fiberglass Maintenance a decade ago, and were extremely pleased with their workmanship and professionalism while on property. Since then, Mr. Garcia and his team of professionals have proven their company's product durability. Throughout the course of the past decade, their coatings lived up to the Millennium Biltmore's highest standards, which has proven to be a priceless asset at our prestigious hotel.

Recently, we contracted Porcelain & Fiberglass Maintenance again, because their proven reputation. Throughout the project, Mr. Garcia and his principals stayed personally involved, reassuring us they could easily overcome any obstacles presented.

Porcelain & Fiberglass Maintenance has once again done an exceptional job and we look forward to continuing a long- term relationship with their establishment.

Sincerely,

Ken Battles  
Director of Engineering