



November 17, 2005

RE: Porcelain & Fiberglass Maintenance
Letter of Recommendation

To: Whom It May Concern:

I would like to extend this letter of recommendation in respect to the service provided by Porcelain & Fiberglass Maintenance. We contracted their company in October 2004. The scope of work involved stripping and refinishing over 500 bathtubs located in our hotel. We contracted them based on their experience and performances on other projects, as well as overall capabilities of the company in general.

Their performance to date continues to live up to high standards we set for our contractors. Porcelain & Fiberglass Maintenance has excelled in quality of materials and workmanship as well as attention to detail.

Most compelling is the depth of support from the entire company. All employees speak the same language of dedication, commitment, and customer care. Based on the above we would highly recommend Porcelain & Fiberglass Maintenance on any project requiring refinishing services.

Sincerely,

A handwritten signature in black ink, appearing to read "Ken Battles".

Ken Battles
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