

**Holiday Inn®**  
Hotel & Suites  
circa 1850, Old Town

July 8, 1998

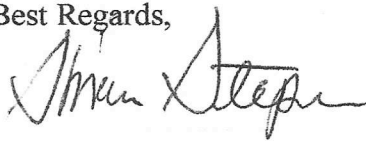
I am pleased to have the opportunity of providing Porcelain and Fiberglass Maintenance a letter of reference. We have been extremely pleased with the refinishing of our bathtubs since remodeling the entire hotel. It is very important for the bathrooms to have a brilliance about them and the results from resurfacing the bathtubs has been more than pleasing.

They also integrated a special non-skid bottom which decreases the hazard of a slippery bottom and adds to the esthetic appeal of the tub. This non-skid bottom has an attractive pattern that has not collected dirt and is easy to clean, unlike any other.

The crews who worked on the hotel were professional, competent and dependable. They worked quickly and were flexible and accommodating to work efficiently along the schedules of the other contractors.

It was a genuine pleasure to have a renovation come out smoothly and Porcelain and Fiberglass Maintenance contributed to the ease and beauty in every way. I wish you great success in you endeavors.

Best Regards,



DIRECTOR OF PROPERTY OPERATIONS

Shaun Stepien