

HILTON HOTEL UNIVERSAL CITY CALIFORNIA

10/22/2014

Subject Bath tub refinishing.

Steve Thompson
Director of Property Operations

Our bath tubs have been refinished by Porcelain and Fiberglass for many years.

During this year we have had over 30 bath tubs re finished.

The quality of their work is always superior. Clean neat no mess left behind.

Courteous professional staff responds to our calls for refinishing every time.

Scheduling has always been on the agreed date and time.

The communication from the office of Porcelain and Fiberglass is great and is an example to other service providers. They do what they say and for a competitive price.

A handwritten signature in cursive script that reads "Steve Thompson". The signature is written in black ink and is positioned below the typed name.