



2 April 2007

To Whom it May Concern:

As one of the Hilton Hotels, we looked around for a long time to find a company that could refinish our bathtubs with the level of quality and professionalism that meets our expectations.

Porcelain and Fiberglass Maintenance not only met our expectations but exceeded them in every way.

They completed all 485 bathtubs in our hotel without any problems whatsoever. They worked well with our staff, and we found their level of professionalism among their staff to be excellent.

I would recommend that you consider their services for tub refinishing in your hotel or other institutional venue.

Sincerely,

A handwritten signature in black ink, which appears to read 'David Buell'. The signature is fluid and cursive, with a large loop at the end.

David Buell  
Director of Property Operations  
Hilton Los Angeles/ Universal City